House cleaning service agreement

Cleaner _____ Phone _____ Email _____

Client _____ Phone _____ Email _____

Home to clean _____ Date of this agreement _____

1. What I clean

I will clean your home as described in my estimate dated _____. Type of cleaning: ☐ standard ☐ deep ☐ move-in or move-out.

Not included unless we agree on it, at an added price: ☐ inside the oven ☐ inside the fridge ☐ inside cabinets ☐ inside windows ☐ laundry ☐ dishes ☐ walls ☐ moving heavy furniture.

2. When

Visits: ☐ one time ☐ every week ☐ every 2 weeks ☐ every 4 weeks, starting _____, arriving between _____ and _____. A visit takes about _____ hours.

3. Price

The price is $_____ per visit. It is based on the size and condition of your home when I gave the estimate. If the home needs much more work than usual, or you add rooms or extras, I'll tell you the new price before I start, and you can say no.

For regular cleanings, I'll tell you at least **30** days before the price changes.

4. Payment

Payment is due ☐ on the day of each cleaning ☐ before each cleaning ☐ within 7 days of my invoice, by ☐ cash ☐ check ☐ Zelle ☐ Venmo ☐ Cash App ☐ card.

Deposit when you book: ☐ none ☐ $_____, counted toward the price.

If a payment is more than **7** days late, I may pause cleanings until it is paid.

Sales tax: ☐ not charged ☐ included in the price ☐ added to the price.

5. Cancelling or rescheduling

I reserve this time for you. To cancel or reschedule, please let me know at least **24** hours before the visit, and there is no fee. Later cancellations are charged **50%** of the price.

If you or someone at home is sick, tell me before I leave and we'll reschedule without a fee. If I ever need to reschedule, I'll give you the same notice.

6. Getting in

At the booked time, you will ☐ be home ☐ leave a key ☐ give me a door or lockbox code. If I can't get in (no key, a locked door, no answer), I call, text and wait **15** minutes, and then the late cancellation fee applies.

Please tell me at least **24** hours ahead if a code changes. I keep keys and codes private and give keys back when our agreement ends.

7. Pets

Pets at home: ☐ none ☐ _____. During the visit, please keep any pet that may bite, scratch or run outside in a closed room or a crate.

8. Supplies

I bring my own supplies and equipment. If you want me to use a product of yours, leave it out with a note.

9. Before each visit

Please put away cash, jewelry, medicine, important papers and anything very valuable or fragile. Please pick up clothes, toys and dishes so I can clean the surfaces. If you'd like me to tidy up first, tell me, as it takes extra time.

10. If something gets damaged

If I break or damage something, I'll tell you the same day. Please tell me about any damage within **24** hours after the visit, with a photo.

I'm not responsible for normal wear and tear, for damage that was there before, or for items that were already loose, broken or not installed properly.

11. If you're not happy with the cleaning

If something we agreed on wasn't cleaned well, tell me within **24** hours with a photo, and I'll come back and re-clean that area at no charge. I offer a re-clean instead of a refund.

For a move-out cleaning, I'm responsible for the cleaning, not for the landlord's decision about your deposit.

12. Safety

I may skip or stop cleaning any area that isn't safe, such as mold, pests, broken glass, needles, blood or other body fluids, or an animal that may bite. Please tell me about any of these before the visit.

13. My business

I run my own cleaning business. I decide how the work is done, bring my own supplies, set my own schedule and work for other clients too.

14. Ending this agreement

Either of us can stop regular cleanings at any time with **14** days' notice by text, email or in writing. Anything you owe for past cleanings is due within **7** days.

15. Changes

This agreement and my estimate are our whole agreement. Any change must be agreed in writing, and a text or an email counts. This agreement is governed by the laws of the State of _____.

Cleaner's signature _____ **Date** _____

Client's signature _____ **Date** _____

Example wording from mopquote.com, not legal advice: laws differ from state to state.